

Built dry by design.

Every Storage City container is insulated with closed-cell spray foam — a high-performance vapour barrier that stops warm humid air from condensing on the cold steel roof above. That eliminates the single biggest source of damp damage in container storage. The simple steps in this guide manage the only remaining risk: moisture brought in with your belongings.

THREE SOURCES OF DAMP TO MANAGE

With our closed-cell insulation, condensation no longer forms on the inside of the roof. The remaining sources of damp are easy to manage — follow the rules in the next section and your contents will stay dry.

- **Moisture in stored items.** A damp jacket, a roll of new carpet or wet garden tools releases litres of water vapour into a closed unit.
- **Humid air when the door is open.** Vent airflow flushes out humid air — packed boxes blocking the vents stops that.
- **Stagnant air around tightly-packed contents.** Boxes flat on the floor or pressed against walls trap pockets of damp air with nowhere to go.

THE STORAGE CITY RULES — DO THIS, NOT THAT

✓ DO	✗ DON'T
<p>Dry before storing Make sure every item is clean and bone-dry before storing.</p>	<p>Store damp items Do not store damp clothing, wet tools, fresh-cut timber, or recently-washed items.</p>
<p>Elevate off the floor Use pallets, shelving or timber battens to lift contents at least 100 mm off the floor.</p>	<p>Touch the walls Don't stack boxes flush against the side or back walls — leave a 50 mm air gap.</p>
<p>Breathable covers Cover soft furnishings with breathable dust sheets or cotton covers.</p>	<p>Airtight plastic wrap Don't wrap mattresses, sofas or upholstery in airtight plastic — it traps moisture.</p>
<p>Keep vents clear Keep the air vents at the top and bottom of your unit clear at all times.</p>	<p>Block vents Don't block the vents with stacked boxes, furniture or sheeting.</p>
<p>Moisture absorber Hang a Storage City moisture absorber (Absorpole or similar); replace when reservoir is full.</p>	<p>Rely on silica gel alone Don't rely solely on small silica-gel sachets — they are not sufficient for a 20 ft container.</p>

✓ DO

Box valuables properly

Pack books, documents and electronics into plastic lidded boxes with a desiccant sachet inside each.

Inspect regularly

Inspect your unit at least every 4–8 weeks, especially during winter.

Report issues

Tell us straight away if you see water ingress, a damaged vent, a faulty door seal or any drip marks.

X DON'T

Cardboard on floor

Don't store cardboard boxes directly on the floor — they wick up condensation.

Leave unchecked

Don't leave items unchecked for months at a time — early detection prevents damage.

DIY repairs

Don't try to repair, modify or drill the container yourself — contact us immediately.

MOISTURE ABSORBERS — RECOMMENDED FOR EVERY UNIT

Storage City stocks hanging moisture absorbers (calcium-chloride poles) at reception.

- One pole holds up to 2 litres of water and lasts roughly 3–4 months in summer, 2–3 months in winter.
- We recommend one per 20 ft unit as a baseline, or two if you store documents, electronics, leather, photographs, instruments or fabrics.
- Replacements are available at reception.
- For sensitive items, also place small silica-gel sachets inside each individual plastic storage box.

ITEMS THAT NEED EXTRA CARE

These items are the most vulnerable to damp damage. Pack them with extra protection:

- **Documents, books, photographs** — Sealed plastic boxes with silica-gel sachets.
- **Electronics, tools, anything metal** — Wipe with light oil; keep off the floor; sealed boxes preferred.
- **Leather goods, suits, wool** — Breathable cotton covers; never airtight plastic.
- **Mattresses and upholstery** — Stand on edge; cover with breathable sheets only.
- **Musical instruments and artwork** — Case them; ask reception about our humidity-controlled premium units.
- **Fresh or unseasoned timber** — Let it dry fully before storing; ideally not stored at all.

MOVE-IN DAY CHECKLIST

- ✓ All items clean, dry and free of mould before placing in the unit.

- ✓ Pallets or shelving in place to lift contents at least 100 mm off the floor.
- ✓ Top and bottom vents inside the unit are clear and visible.
- ✓ At least one moisture-absorber pole hung from the ceiling.
- ✓ High-risk items individually boxed with a silica-gel sachet inside.
- ✓ Walk-around photos taken on your phone for your own record.

WHAT WE DO — AND WHAT IS UP TO YOU

Storage City containers are insulated with closed-cell spray foam, fitted with passive cross-flow ventilation, and lifted off the ground so the underside can breathe. We inspect every unit between tenancies, maintain the roofs and door seals, clear the vents quarterly, and monitor humidity at sample units.

Day-to-day care of the contents is your responsibility — goods are stored at your own risk and we strongly recommend contents insurance. Storage City is not a bailee. Full terms are in your rental agreement.

⚠ Spotted a problem? Tell us early.

If you ever see water marks on the ceiling, a damaged vent, a door seal that won't close, or any sign of damp inside the unit — please contact us immediately. Small issues are quick to fix; ignored issues turn into damaged contents. Call **051 333909** | **086 847 2750**